




Inspiring Hope & Empowering Lives Since 1976

PREPARED & DESIGNED BY:  
ALESSANDRA ZWACK

 (401) 691-6000

 [www.thrivebhri.org](http://www.thrivebhri.org)



# ANNUAL REPORT

2025 YEAR IN REVIEW





HANDICAPPED  
PARKING  
  
CERTIFICATE  
REQUIRED  
TOWING ENFORCED

NO SMOKING  
SMOKING  
PERMITTED  
ONLY  
IN THE GAZON  
AREAS

# Table of Contents

Table of Contents	01
History & Mission	02
CEO Letter	03
Board Chair Letter	04
Program Highlight	05
Financial Report	06
About CCBHC	07
Community Partners	08
Program Highlight	09
Impact Report	10-11
Legislation	12
Client Story	13
Donors, Grants, Foundations	14-15
CCBHC Event	16
Upcoming Events	17

## LEADERSHIP

## BOARD OF DIRECTORS

**Dawn Allen, MPA**

President, CEO

**Tami Ringeling, Psy. D., Clinical Psychologist**

Chief Operating Officer

**Barbara Lamoureux, LCSW**

Chief Clinical Officer

**Angela Ortiz, MS, SHRM-CP**

Chief Human Resources Officer

**Catherine Kelly, LMHC**

Vice President of Clinical Support

Jennifer Wheelehon (Chair)

Mario Grande (Treasurer)

Michael McCaffrey (Secretary)

Michael Raspallo (Vice Chair)

Jackson Caffrey

Kerrie Constant

Dr. Judith Drew

Kevin Medeiros

Fred Reinhardt

Carolyn Souza

Jennifer Stoudt

Kathleen Sullivan

Robert Waddicor

Robert Walker

Shaquita Wilson



## HISTORY & MISSION

At Thrive Behavioral Health, our mission is to enhance the quality of life for individuals and families in our community by promoting growth, resilience, and recovery. We are committed to helping people achieve meaningful, lasting change — regardless of age, income, or insurance status.

All Thrive services are delivered in an environment grounded in dignity, respect, and equity. Our care is recovery-oriented, trauma-informed, and family-focused, ensuring that everyone receives compassionate, person-centered support. We are proud to serve as the designated Certified Community Behavioral Health Clinic for Kent County.

In 2025, more than 3,500 individuals received services addressing mental health, overall well-being, and substance use treatment. Outpatient services are available throughout Kent County at our offices in Warwick and West Warwick, as well as East Bay and Providence. In addition, Thrive operates six residential treatment programs across Rhode Island, providing comprehensive levels of care to meet diverse needs.

We are proud to operate the Eleanor Briggs School, a specialized educational program serving students in grades 1–12 whose behavioral and emotional challenges significantly impact their progress in traditional public-school settings.

To ensure access to care, our evidence-based teams actively reduce barriers by delivering services directly in the community and in clients' homes when appropriate. This approach allows us to meet individuals where they are and provide timely, coordinated care.

Thrive is home to Hillsgrove Clubhouse, a nationally accredited program in Warwick dedicated to workforce development, community integration, and promoting members' right to self-determination. It is the only accredited Clubhouse in Rhode Island.

At Thrive Behavioral Health, we are honored to serve our community and remain steadfast in our commitment to accessible, high-quality behavioral health care for all.



# A LETTER FROM THE CEO

As I reflect on my first year as President & CEO of Thrive Behavioral Health, I am filled with gratitude, pride, and an even deeper sense of responsibility to the communities we serve.

Thrive has always stood at the forefront of behavioral health in Rhode Island. Together, we celebrated one full year as a Certified Community Behavioral Health Clinic, a milestone that represents far more than a designation. It reflects our commitment to expanding access and ensuring that every person who walks through our doors receives comprehensive, person-centered care.

The transition to the CCBHC model has strengthened the way we integrate and coordinate care, while establishing more sustainable funding to support our services, and most importantly reinforcing our “no wrong door” approach to treatment. This work, which I was proud to help lead in my previous role, continues to shape Thrive’s future and expand what is possible for behavioral health in our state.

As we look ahead, 2026 marks a remarkable milestone: 50 years of serving Rhode Islanders. That legacy challenges us not only to celebrate our history, but to continue innovating for the future. Behavioral health needs are evolving, and so must we. We remain committed to advancing equity, strengthening our workforce, deepening community partnerships, and advocating for a system that treats behavioral health care as essential health care.

It is an honor to lead this organization at such a pivotal time. I am inspired daily by our staff, our Board of Directors, our community partners, and the individuals and families who trust us with their care. Together, we will continue to inspire hope, empower lives, and build a healthier, more resilient Rhode Island.

With gratitude,

*Dawn Allen*

**DAWN ALLEN**

PRESIDENT & CEO

# BOARD CHAIR LETTER

Dear Friends and Supporters,

On behalf of the Board of Directors, thank you for your unwavering support of Thrive Behavioral Health and the children, adults and families we serve. I am proud to reaffirm Thrive's dedication to enhancing Rhode Island's behavioral health system. Our designation as one of Rhode Island's inaugural Certified Community Behavioral Health Clinics (CCBHCs) underscores our leadership role in delivering innovative, accessible, and superior care. Recognizing the crucial importance of accessible behavioral health services, we actively collaborated with state leaders and stakeholders to advocate for fair and sustainable funding, focusing on achieving equitable Medicaid and insurance reimbursement rates. These initiatives are essential to sustaining and expanding our impactful services.

With a longstanding reputation as a trusted community provider, Thrive remains committed to investing strategically in our dedicated staff, programs, and infrastructure. Our steadfast adherence to transparency, responsible financial stewardship, and intentional growth ensure we continue supporting Rhode Island's residents. Looking forward, Thrive's focus remains clear and resolute: strengthening our programs, effectively advocating for necessary resources, and consistently delivering compassionate, quality care. We sincerely appreciate your partnership as we collectively advance mental health outcomes in our community.

With appreciation,



**JENNIFER R. WHEELHON**  
CHAIR, BOARD OF DIRECTORS





# Program Highlight

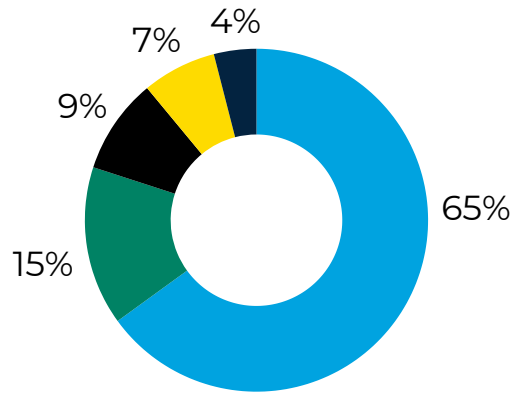
The Veterans Services Program at Thrive ensures that those who served, and the families who stand beside them, receive the specialized support they deserve. Through personalized coordination, trauma-informed care, and guidance in navigating VA benefits and military records, **Veteran Services Coordinator Patrick Lachey** connects veterans to the resources, stability, and community support that help them thrive beyond service.

# Financial Report

## Financial Strength Supporting Community-Based Care

### Revenue Source

- Billable Clinical Services
- Grants and Fundraising
- Interest and Other Income
- School Fees and Services
- Rental Income

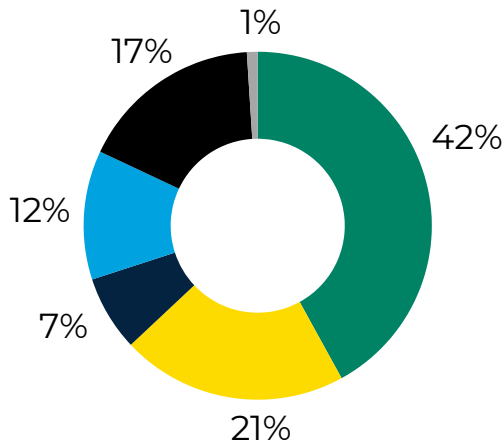


**\$33M**  
Revenue

The majority of revenue is generated through clinical services, reinforcing Thrive's role as a trusted provider of behavioral health care across Rhode Island.

### Expense Report

- Community Support
- Children's Care
- General Outpatient Care
- Housing Services
- General & Administrative
- Fundraising



**\$32.9M**  
Expenses

Nearly two-thirds of total expenses directly support Community Support and Children's Care programs, reflecting Thrive's commitment to serving individuals and families with complex behavioral health needs. With only 1% of expenses allocated to fundraising, Thrive maintains a highly efficient operating model focused on service delivery.

### Financial Highlights

- \$33M** Invested in Behavioral Health Care
- 63%** of Expenses Support Community & Children's Services
- 65%** of Revenue Generated Through Clinical Care
- Only **1%** Allocated to Fundraising

# Thrive Behavioral Health: Our CCBHC Model

---

Thrive Behavioral Health has been providing comprehensive mental health and substance use services to Kent County since 1976 and serves as the region's Certified Community Behavioral Health Clinic (CCBHC). As part of this Medicaid-supported initiative, Thrive delivers high-quality, evidence-based care designed to support individuals in living stable, healthy lives within their communities. The CCBHC model emphasizes accessibility, coordination, and accountability, ensuring that care is both clinically effective and responsive to the diverse needs of Rhode Islanders.

In addition to its role as a CCBHC, Thrive operates as a Designated Collaborating Organization (DCO), partnering with community providers and service systems to deliver coordinated, seamless care. Through these partnerships, Thrive strengthens referral pathways, expands service capacity, and ensures individuals receive the right level of care at the right time. This collaborative approach reduces fragmentation, improves continuity of care, and enhances outcomes for individuals navigating complex mental health and substance use needs.

Together, the CCBHC and DCO models allow Thrive to tailor services to each individual while significantly expanding access across the community. By reducing barriers to care and bringing services directly into neighborhoods, rather than requiring individuals to seek them out, Thrive meets people where they are. This community-based, person-centered approach ensures treatment is accessible, equitable, and aligned with the evolving needs of those served.



# Community Partnerships



## Community Partners

988 Suicide and Crisis Lifeline  
 Addiction Recovery Institute South  
 Amenity Aid  
 American Federation for Suicide Prevention  
 Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH)  
 BH Link  
 Bradley Hospital  
 Bridgemark Addiction Recovery Services  
 Brown University  
 Butler Hospital  
 Boots to Briefcases  
 Carelink  
 Child and Family Services of RI  
 City of Warwick  
 CODAC Behavioral Healthcare  
 Community Action Program and Health Services  
 Community Care Alliance  
 Community College of Rhode Island  
 Cranston Public Schools  
 Crossroads Rhode Island  
 East Bay Community Action Program  
 East Greenwich Library  
 Elizabeth Buffum Chace House  
 Elwyn Behavioral Health  
 Enterprise Holdings  
 Executive Office of Health and Human Services (EOHHS)  
 Galilee Mission to Fishermen, Inc.  
 Hasbro Children's Hospital  
 Help the Homeless  
 Horizon Healthcare Partners  
 Horizon Pharmacy  
 House of Hope  
 Kent County Housing Office  
 Kent County Regional Hospital

Mental Health Association of RI  
 NAMI-RI  
 National Council for Behavioral Health  
 New England Technical Institute  
 Newport Mental Health  
 Parent Support Network  
 Rhode Island Coalition for Children and Families  
 Rhode Island Coalition to End Homelessness  
 Rhode Island College  
 Rhode Island Department of Health (RIDOH)  
 Rhode Island Housing  
 Rhode Island National Guard  
 Rhode Island Office of the Health Insurance Commissioner  
 Rhode Island Veteran's Services  
 South County Health  
 Substance Use and Mental Health Leadership Council of RI  
 The Galilee Mission  
 The VetCenter  
 Thundermist Health Center  
 Tides Family Services  
 Town of Coventry  
 Town of East Greenwich  
 Town of West Greenwich  
 Town of West Warwick  
 Tricounty Health  
 University of Rhode Island  
 Veterans' Health Administration  
 Village Commons  
 Warwick HEZ  
 Warwick Collaborative  
 Warwick Library  
 West Bay Community Action Program  
 West Warwick HEZ  
 West Warwick Library  
 Wood River Health Services

Our work is stronger because of the partnerships that surround it. Collaboration is at the heart of Thrive's culture, allowing us to expand access, reduce barriers, and deliver person-centered care across Rhode Island.

A man with a grey beard, wearing a black bucket hat and a bright yellow t-shirt, is shown in profile, focused on his work. He is holding a large green watering can. The background is a greenhouse with various plants and a red wall. The lighting is soft and natural, highlighting the man's concentration.

# Program Highlight

**Hillsgrove Clubhouse** is a Thrive recovery program where members build connection, purpose, and meaningful pathways forward. As the only Clubhouse International-accredited program in Rhode Island, Hillsgrove operates through partnership between members and staff, creating opportunities for education, employment, and personal growth. Members like **Bob Walker** exemplify this mission through leadership in the Clubhouse greenhouse, cultivating plants year-round for community projects and shared spaces while building skills, confidence, and renewed purpose.

# Thrive Behavioral Health

# IMPACT REPORT

## Strengthening Crisis Response Across RI

In 2025, Thrive strengthened community-based crisis response systems, reducing emergency department utilization and diverting individuals from the criminal justice system into care.

**18%**

Thrive saw an **18% decrease** in adults utilizing the emergency department compared to the previous year.

**97%**

**97%** of individuals experiencing behavioral health crises were connected to care instead of entering the criminal justice system.



**332**

Thrive's 24/7 crisis response team responded to **332 crisis events**.



**368**

In partnership with the Warwick Police Department's co-responder program, Thrive's case manager provided follow-up behavioral health support in **368 events** following law enforcement response.



**115**

Thrive's 24/7 crisis response team provided de-escalation and follow-up support for **115 youth crisis events**.

# EXPANDING ACCESS

## as a Certified Community Behavioral Health Clinic

# 60%

### Increase in Client Intakes

Since becoming a CCBHC

# 2,530

Adults

# 695

Youth

# 421

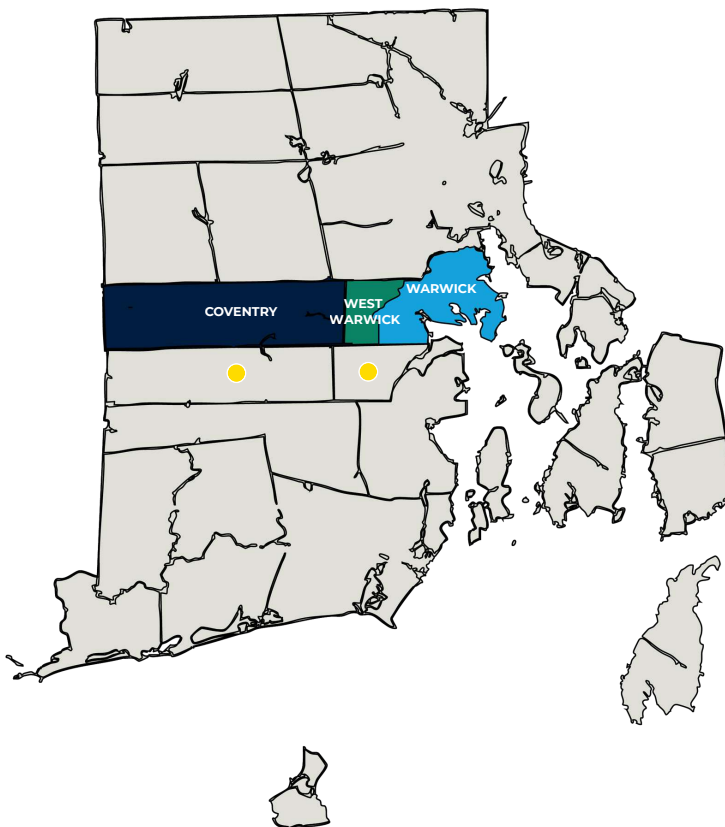
Seniors

# 88

Veterans

## COMMUNITY OUTREACH

### Thrive served 3,734 Rhode Islanders in 2025



# 36%

**Warwick**  
(Largest client concentration)

# 17%

**West Warwick**

# 14%

**Coventry**

# 5%

**East & West Greenwich**

# 28%

**Outside Primary Catchment Area**  
(1,050 individuals)

### Community-based care works.

Thrive's impact demonstrates that accessible behavioral health services reduce crisis system strain, strengthen public safety partnerships, and expand care for Rhode Islanders of all ages.



# LEGISLATION

## 2025 PASSED LEGISLATION

*Private Insurance to Cover Mobile Response and Stabilization Services (H6118; S0263)*

Requires coverage for acute mental health crisis mobile response and stabilization services to eligible individuals enrolled as plan beneficiaries.

## 2026 PRIORITIES

**Long-Term Funding for the 988 Suicide & Crisis Lifeline (H8177; S3058)**

Establishes funding for the operations necessary for a suicide prevention hotline and behavioral health crisis management center.

**CCBHC (Certified Community Behavioral Health Clinics)**

We are working to ensure that the CCBHC model in Rhode Island is effectively funded and financially stable by addressing key issues such as third-party liability payments, the prospective payment model, and reimbursement rates that will sustain the level of care our clients need.

**Insurance Rate Floor Bill (H7346; S2108)**

Prohibits insurance companies from paying a rate that is less than the approved Medicaid rate set by the executive office of health and human services.

**Child & Family Services Systems (H7994; S2606)**

This bill expands the powers of the Department of Children, Youth and Families (DCYF) to oversee and administer comprehensive behavioral health services for children, specifically those with serious emotional disturbances and developmental or functional disabilities, and emphasizes collaboration across various child-serving agencies.

**Mobile Response and Stabilization Services (H7939; S3066)**

Raises the age of eligibility for mobile response and stabilization services from eighteen (18) to twenty-one (21) and establishes a minimum rate for commercial health insurance reimbursement for such services.

**Homelessness Employment Program (H8220; S2621)**

Creates a state-run pilot program in Rhode Island that provides paid, low-barrier employment to individuals experiencing homelessness for community beautification and cleanup projects while connecting participants to supportive services.



# CLIENT STORY

The McGowan family have been clients at Thrive for about five years, seeking services after their son began exhibiting some challenging behaviors. Through consistent guidance and support, they've seen meaningful progress and continue to grow stronger together.

# DONORS, GRANTS, AND FOUNDATIONS

---

## Individual Donors

Melissa Alekna  
Christopher and Dawn Allen  
Willis Bilderback  
Senator Jacob Bissaillon  
Francis Borelli  
Michelle Brophy  
Andrew Brown  
John Campanini  
Kendra Capalbo  
Debra Carroll  
Susan Chiariello  
Leeanne Clift  
Albert Colella  
Rosa Coletta  
Debra Corrigan  
Constantinos Dafoulas  
Haralambos Dafoulas  
Jonathan D'Amico  
Yonatan De la Cruz  
Kristin DeKuiper  
Monica DeLuise  
Dale and Phyllis Dobbins  
Jenna Dowd  
Robert and Dr. Judith Drew  
Mary Dwyer  
Stephen Forleo  
Stephen and Lori Giarrusso  
Frank Giorgio  
Larry Goldberg  
Mario and Elizabeth Grande  
Deoshore Haig

Evan Hall  
Courtney Hunter  
Gloriette Janick  
Debra Jarrow  
Karen Jeffreys  
Suzanne Kinahan  
Tom Kinahan  
Daniel and Tanja Kubas-Meyer  
Jeanne LaFazia & George Mason  
Natalie LaRoche  
David Lauterbach  
Ray and Jackie Levasseur  
Michael Lopo  
Malone Family  
Mark Maragnano  
Thomas Maynard  
Michael and Deirdre McCaffrey  
Jim and Patricia McGowan  
Mark McKenney  
Paul Mellin  
Roger Mennillo  
MaryLynn Montville  
Blake Morphis  
Thomas and Roberta Mournighan  
Eric Norberg  
Margie O'Brien-Reed  
Josh and Nora O'Neill  
Paul and Patricia Onofrio  
Timothy and Dorothy O'Reilly  
Paul O'Reilly  
Suzanne Marie Ortega  
Kathleen Paquin  
Victor Phaneuf  
Jill Poklemba  
Michael and Debra Raspallo  
Fred and Ellen Reinhardt

**Thank you to the compassionate  
community members who help make our  
work possible at Thrive Behavioral Health.**

James Richardson  
Mark and Penny Riddensdale  
Tamra Ringeling  
Amelia Rose  
Chester and Arlene Salomon  
Lou and Elena Sapiro  
Todd Seaback  
Lauren Slocum  
Dana Smith  
Carolyn Souza  
Joseph and Ann Spaziano  
Kate Storti  
Jennifer Stoudt  
Amy Stratton  
Elena Supino  
Christopher Tanguay  
Kathan Teepe & Katie Hansen  
Wendy Turillo  
Chief Jeffrey and Janice Varone  
Andrew and Michelle Wade  
Robert Walker  
John Walker  
Ken and Sarah Walsh  
Robert and Bonnie Waddicor  
Jennifer Wheelehon & Donald Osley  
Angela Yingling  
Mary Jean Zaroogian

### **Community Business Partners**

ADAH Chapter #13, O.E.S. Calvary  
Commandery Knights Templar  
Blue Cross & Blue Shield of RI  
Capital Wealth Management  
Centreville Bank  
Dominion Diagnostics  
Enterprise Holdings  
Greenwood Community Church  
Greenwood Credit Union  
Half Street Group  
Ivy Wealth Management  
Navigant Credit Union  
Newport Restaurant Group  
Ocean State Transit  
People's Credit Union  
Provider Group  
Rosario Society  
Stop and Shop

### **Foundations, Trusts and Government**

Beacon Foundation  
Papitto Opportunity Connection  
Rhode Island Foundation  
SAMHSA  
State of Rhode Island  
Zola Family Fund



## A Milestone Worth Celebrating: One Year as a CCBHC

Thrive Behavioral Health marked its first year as a Certified Community Behavioral Health Clinic (CCBHC) with a sold-out Birthday Benefit Bash on October 23rd at the Aldrich Mansion in Warwick. The celebration brought together community partners and supporters to reflect on a year of expanded access to care and raised \$40,000 to sustain critical mental health and substance use disorder services for Kent County residents. During the evening, Thrive honored *Enterprise Mobility* with the **Partner in Progress Award**, *Newport Restaurant Group* with the **Champion for Change Award**, *Chief Varone and the West Warwick Fire Department* with the **Together We Thrive Award**, and a dedicated team member with the **T.H.R.I.V.E. Staff Award**, presented live. Thrive's growth under the CCBHC model continues to drive faster access to care, personalized recovery support, and measurable reductions in strain on hospitals and first responders.



# UPCOMING EVENTS

Thrive Behavioral Health's 50<sup>th</sup> Anniversary : **Jan 1st — Dec 31st 2026**

Legislative Breakfast : **April 10th, 2026**

Community Block Party : **Spring 2026**

50<sup>th</sup> Anniversary Celebration : **October 1st, 2026**



*Scan the QR Code to learn more about events at Thrive*





**B E H A V I O R A L H E A L T H**

**Inspiring Hope & Empowering Lives Since 1976**

**We are deeply grateful for the donors and supporters  
who make our work possible.**

Your generosity strengthens access to compassionate, evidence-based  
care across Rhode Island.

*If you would like to make a gift, please  
scan the QR code here.*

